

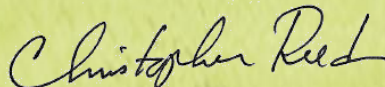
FROM THE RESORT MANAGER'S DESK

Aloha from beautiful Bali Hai Villas! We had a wonderful holiday season here at the resort and received a lot of great comments on how festive the new Clubhouse looked decorated with fresh Christmas trees, lights and garland!

We have made some exciting changes to the arrival experience which includes a lei greeting upon arrival, and a beverage station offering coffee, flavored water and juice throughout the week. Our attentive greeters also offer you a cool towel to refresh yourself with and escort you to the Front Desk for check-in.



Cultural themed activities add a nice touch in the new Clubhouse as well. We offer Hula, Hawaiian language, lei making and many other activities. The potluck with Hawaiian entertainment and mai tais has proven to be very popular. Please be sure to check out the lobby reader board during your next visit for a full schedule of activities offered.

ALOHA, 



MEET THE MANAGER

We are proud to announce the promotion of Danielle Visitacion to Guest Services Manager this past fall! We would like you to get to know Danielle briefly, via the following interview:

Why did you become part of the Bali Hai Villas Guest Services team? *I previously worked in the Guest Services Department at the beginning of my employment with Wyndham as a Guest Services Associate and Relief Night Auditor. It has been my hope to have an opportunity to bring my previous leadership skills and current guest service skills to an already amazing team. I also learned a vast amount about overall Resort Operations in my role as Administrative Assistant; thus, hand in hand with my experience, I felt I would be able to successfully lead our Guest Services Team.*



What is most important to you as a leader of the Guest Services team? *Dedication and consistency. I feel that great leaders need to lead by example. A leader puts out what they expect of others, and are consistent with it. You also need to invest in others and encourage them to reach for their potential. I assist the Guest Services Associates in setting goals and guide them to achieve those goals.*

Brief History on Kauai

Did you know - that British explorer Captain James Cook first landed in Kauai's Waimea Bay in 1778? During this same era, King Kamehameha I was attempting to unify the Hawaiian Islands under his rule. Only the islands of Kauai and Niihau stood against his efforts. Eventually, Kauai's King Kaumualii decided to make peace with King Kamehameha in order to unify all Hawaiian Islands under one kingdom.

(Source: gohawaii.com)(Inset: King Kaumualii)



Butter Mochi

Each newsletter, we like to share one of our local recipes from the Hawaiian Islands. This time, Danielle Visitacion (our featured manager) would like to share her favorite with you...Butter Mochi!

Ingredients:

- 1 lb mochiko (Japanese glutinous rice flour)
- 3 cups sugar
- 1 1/2 teaspoons baking powder
- 4 eggs, beaten
- 2 teaspoons vanilla extract
- 1/2 cup butter, melted
- 1 can (13.5 oz) coconut milk
- 1 can (14.5 oz) evaporated milk



Instructions:

Preheat electric oven to 350°F. Grease a 13 x 9 x 2-inch pan or two 8 x 8 x 2-inch pans. In a large bowl, combine mochiko, sugar, and baking powder. Add remaining ingredients and mix well with a wire whisk. Pour into prepared pan(s) and bake for 50 to 60 minutes. Cool and cut into squares. Makes 24 servings.

ACTIVITIES PHOTOS

Hula lessons, Bingo and coconut postcards!



Comments, questions, concerns? Feel free to contact your Board of Directors or your Resort Manager...

Pahio at Bali Hai Villas Interval Owners Association Board of Directors:

Patricia (Patti) Thiele
President

pthiele@chicagobooth.edu

Patricia (Trish) Harrington
Vice President

trish@aleapaheadit.com

Wayne Pederson
Treasurer

wayne.d.pederson@gmail.com

Philip (Phil) Brown
Secretary

ebibrown@msn.com

Douglas (Doug) Keeling
Director

dkeel002@aol.com

Christopher Reed
Resort Manager
(808) 826-2802

christopher.reed2@wyn.com

Don't forget to visit your website at:

www.pahio.com

In our on-going efforts to go "green", we'd love to send future versions of this newsletter and other association correspondence to you via email! Kindly send your updated email address, along with your name and owner/contract number to: balihaiioa@wyn.com. Mahalo!